



Emissions Recall

Code: 24CV

DRAFT 08/09/2017

Subject Inlet Air Box Housing Snow Flap Replacement & Oxygen Sensor Inspection/Replacement

Release Date August 11, 2017

Affected Vehicles U.S.A. : 2009-2014 MY Volkswagen 2.0L TDI Engine Vehicles (Generation I)

Country	Model Year	Vehicle Carline
USA	2009-2014	Jetta
	2009-2014	Jetta SportWagen
	2012-2014	Beetle
	2012-2014	Beetle Convertible
	2010-2014	Golf

Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.

- ✓ Campaign status must show "open."
- ✓ If Elsa shows other open action(s), inform your customer so that the work can also be completed at the same time the vehicle is in the workshop for this campaign.

Problem Description The snow flap in the inlet air box housing may remain partially to fully open. Should this occur, excess warm air could enter the air intake through the snow flap inlet.

The oxygen sensor will be checked during this service and, if measured degradation tolerances are met, the sensor will be replaced.

Corrective Action Install an improved inlet air box housing snow flap and, if measured degradation tolerances are met, replace the oxygen sensor.

Parts Information **3C0129594A (Snow Flap)** - Parts will be allocated prior to owner notification. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to upperorderlimits@vw.com to have additional parts released.

G052172M2 (Special Anti-Friction Agent) - Each can of Special Anti-Friction Agent is intended to service 100 Snow Flap installations. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to upperorderlimits@vw.com to have additional parts released.

03L906262B (O2 Sensor) - Please contact the Parts Specialists via phone (800-767-6552, option#2), email (VWoAPartsSpecialists@vw.com) or chat with the VIN to order.

Code Visibility On or about August 11, 2017, affected vehicles will be listed on the Inventory Vehicle Open Campaign Action report under My Dealership Reports (found on www.vwhub.com & OMD Web). A list will not be posted for dealers who do not have any affected vehicles.

On or about August 11, 2017, this campaign code will show open on affected vehicles in Elsa.

On or about August 11, 2017, affected vehicles will be identified with this campaign code in the VIN Lookup tool at www.vw.com.

Owner Notification Owner notification will take place in September 2017. An owner letter example is included in this bulletin for your reference.

**Emissions Campaigns
Requirements
(CALIFORNIA ONLY)**

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. When campaign work is done you must provide the owner with a signed "Vehicle Emission Recall – Proof of Correction" certificate (RC EMISCAVWAWU). Order certificates online via the Compliance Label Ordering portal at www.vwuhub.com.

**Additional
Information**

Please alert everyone in your dealership about this action, including Sales, Service, Parts and Accounting personnel. Contact Warranty if you have any questions.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

Fill out and affix Campaign Completion Label (CAMP 010 000) after work is complete.

Labels can be ordered at no cost via the Compliance Label Ordering portal at www.vwuhub.com.

Claim Entry Instructions

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action open on the day of repair to the repair order.

If customer refused campaign work:

- ✓ U.S. dealers: Submit request via WISE under the *Campaigns/Update/Recall Closure* option.

Service Number	24CV															
Damage Code	0099															
Parts Vendor Code	WWO															
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90															
Causal Indicator	Mark Snow Flap as causal part*															
Vehicle Wash/Loaner	Do not claim wash/loaner under this action															
Criteria I.D.	01															
	<p>Install new Snow Flap</p> <p>Labor operation: 2325 25 99 30 T.U.</p> <table border="1"><thead><tr><th>Quantity</th><th>Part Number</th><th>Description</th></tr></thead><tbody><tr><td>1.00</td><td>3C0129594A</td><td>Snow Flap*</td></tr><tr><td>0.01</td><td>G 052172M2</td><td>Special Anti-Friction Agent</td></tr></tbody></table> <p>-NOTE for 2009 Model Year Vehicles- If the 23U3 Campaign was completed it is NOT REQUIRED to manually check, or replace the Heated O2 Sensor -G39-.</p> <p>-AND if required-</p> <p>Manually check condition of Heated Oxygen Sensor (G39)</p> <p>Labor operation: 0150 00 00 up to 30 T.U. per GFF log.</p> <p>-AND IF NECESSARY-</p> <p>Replace Heated Oxygen Sensor (G39)</p> <p>Labor operation: 2357 19 99 40 T.U.</p> <table border="1"><thead><tr><th>Quantity</th><th>Part number</th><th>Description</th></tr></thead><tbody><tr><td>1.00</td><td>03L906262B</td><td>Heated Oxygen Sensor (G39)</td></tr></tbody></table>	Quantity	Part Number	Description	1.00	3C0129594A	Snow Flap*	0.01	G 052172M2	Special Anti-Friction Agent	Quantity	Part number	Description	1.00	03L906262B	Heated Oxygen Sensor (G39)
Quantity	Part Number	Description														
1.00	3C0129594A	Snow Flap*														
0.01	G 052172M2	Special Anti-Friction Agent														
Quantity	Part number	Description														
1.00	03L906262B	Heated Oxygen Sensor (G39)														

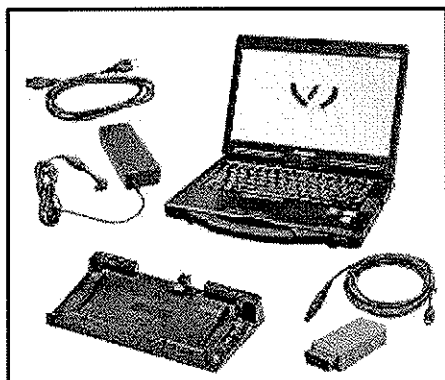
ATTENTION!

Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.

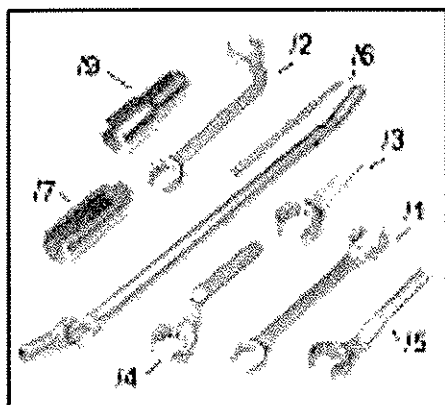
Required Parts

Quantity	Part Number	Part Description
1	3C0 129 594 A	Snow Flap
0.01	G 052 172 M2	Special Anti-Friction Agent
1 (if necessary)	03L 906 262 B	Heated Oxygen Sensor (G39)

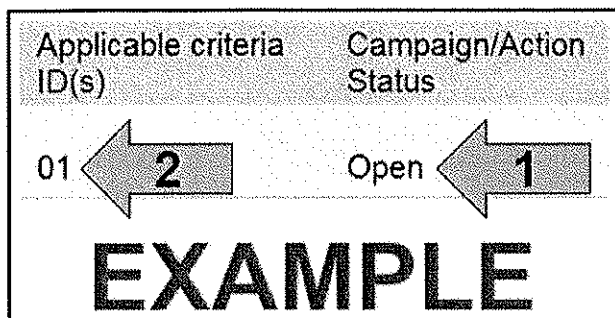
Required Tools



- VAS6150X – Diagnostic Tester (or equivalent)
- VAS5054X – Remote Diagnosis Head (or equivalent)



- 3337 – Ring Wrench 7-piece set (or equivalent)



TIP

If Campaign Completion label is present, no further work is required.

- Enter the VIN in Elsa and proceed to the "Campaign/Action" screen.

TIP

On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

Proceed to Section B

Section B – Manually check, and if necessary, Replace Heated Oxygen Sensor (G39)

NOTE

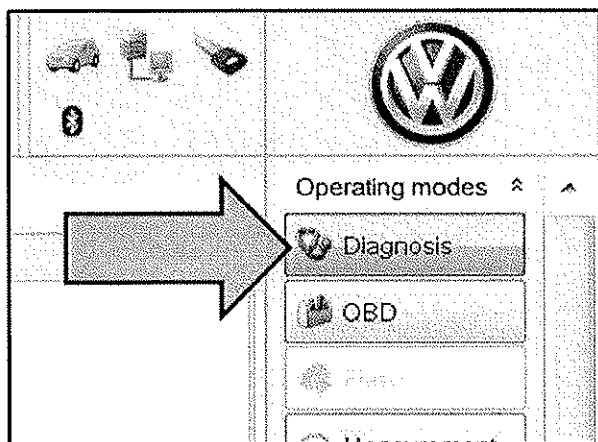
-2009 Model Year Vehicles ONLY-

If the 23U3 Campaign was completed it is not required to check or replace the Heated O2 Sensor -G39-. The 2009 model year vehicles include a new Heated Oxygen Sensor -G39- in the Base Kit

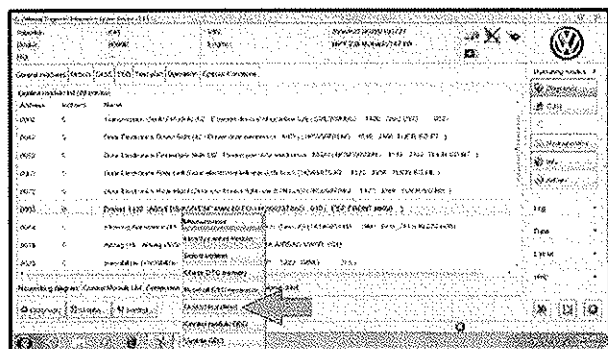
Check condition of Heated Oxygen (O2) Sensor -G39- using HotFix test plan:

- Refer to ServiceNet and download ODIS HotFix "XXXXXXXXXX".
- Install ODIS HotFix "XXXXXXXXXX" onto VAS6150X – Diagnostic Tester (or equivalent).
- Execute ODIS Hot Fix "XXXXXXXXXX" on VAS6150X – Diagnostic Tester (or equivalent).

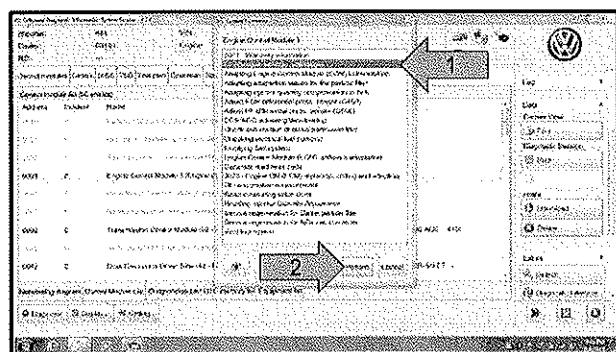
HotFix Screenshot...



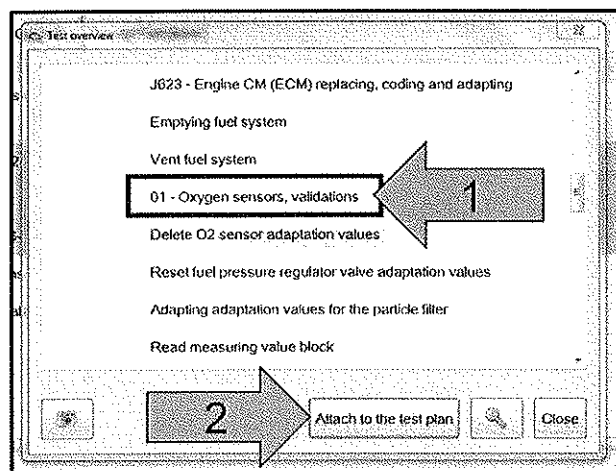
- Switch the ignition on.
- Connect the VAS6150X Diagnostic Tester (or equivalent) to the vehicle.
- Start the ODIS program.
- Upon ODIS startup, verify the "Diagnosis" operating mode is selected <arrow>.



- Select the "Control Module" tab.
- Scroll down and right click on Address Word 0001/ Engine Control Module.
- Select "Guided Functions" <arrow>.



- Select "01 - Oxygen sensors, validations" <arrow 1>.
- Select "Perform" <arrow 2>.



- Using the following pathway under the "Powertrain" heading, locate "01- Oxygen sensors, validations" <arrow 1>:
 - 01 - CJAA engine - J623
 - 01 - Functions
 - 01- Oxygen sensors, validations
- Select "Attach to the test plan" <arrow 2>.

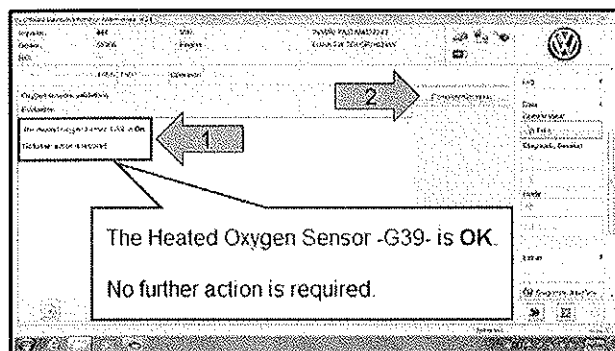
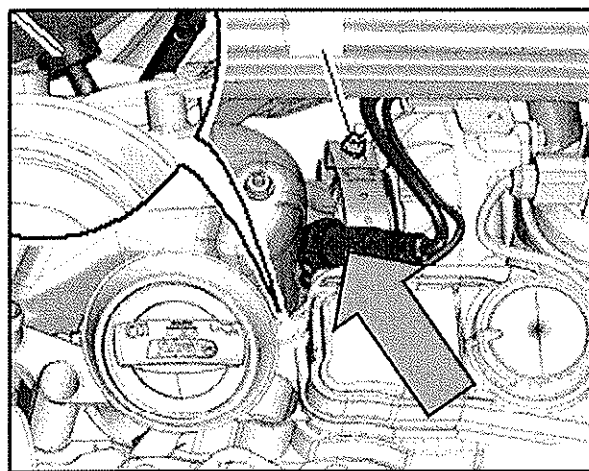
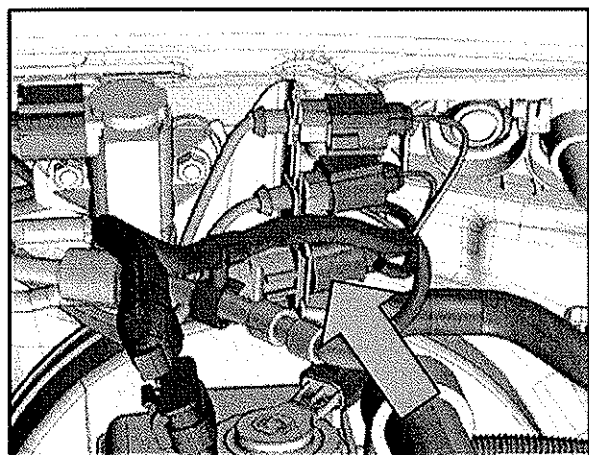


Fig 1.

Fig 2.



- If the message "The Heated Oxygen Sensor -G39- is OK. No further action is required." <Fig 1> is displayed, then the Heated Oxygen Sensor -G39- has passed the self-check and does not require replacement.
 - **Proceed to Section C** to replace the Snow Flap.
- If the message "XXXXXXXXXXXXXXXXXXXX" is displayed, continue to the next step to replace the Heated Oxygen Sensor -G39- and rest the adaptation values using ODIS.

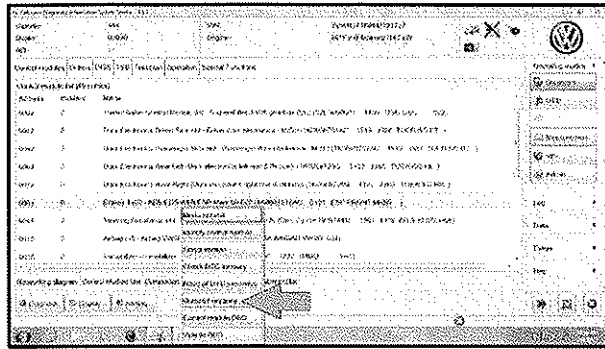
- Switch ignition off.
- Remove the engine cover.
- Disconnect the Heated Oxygen Sensor -G39- electrical connector <arrow>.
- Free up the wiring harness.

- Loosen and remove the original heated O2 sensor -G39- <arrow> from diesel particulate filter using the ring wrench 7-piece set -3337-.
- Install new heated O2 sensor -G39- <arrow> (part number **03L 906 262 B**) into diesel particulate filter using the ring wrench 7-piece set -3337- and torque to 50 Nm.
- Reconnect electrical connector and reinstall engine cover.

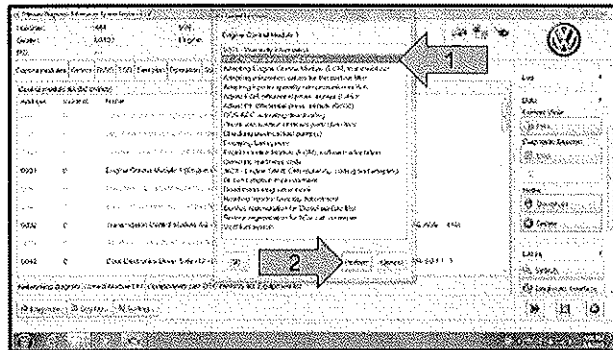
! NOTE

Risk of Damaging O2 Sensor

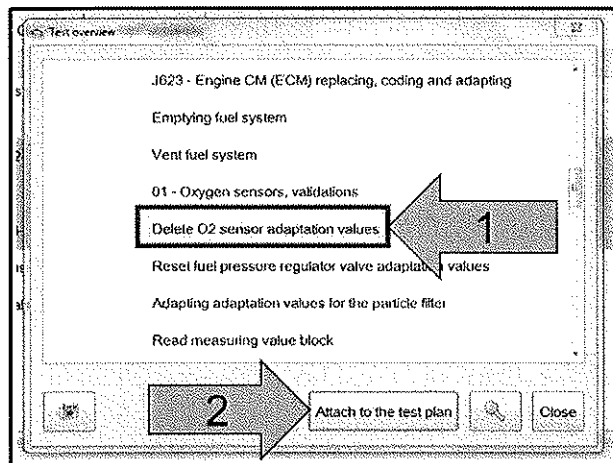
Grease only the threads with Hot Bolt Paste (G 052112A3). The Hot Bolt Paste must not get into the slots on the sensor body.



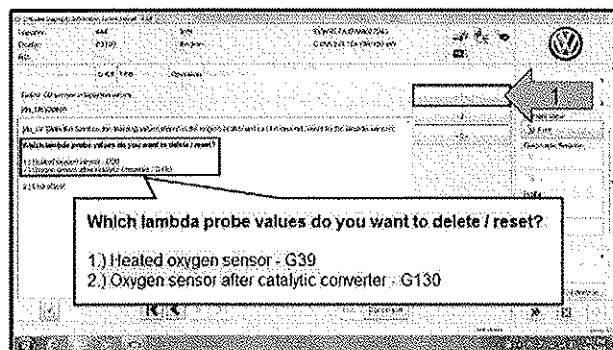
- After replacing the Heated Oxygen Sensor -G39-, the engine control module adaptation values must be reset.
- Select the "Control Module" tab.
- Scroll down and right click on Address Word 0001/ Engine Control Module.
- Select "Guided Functions" <arrow>.



- Select "01 - Oxygen sensors, validations" <arrow 1>.
- Select "Perform" <arrow 2>.



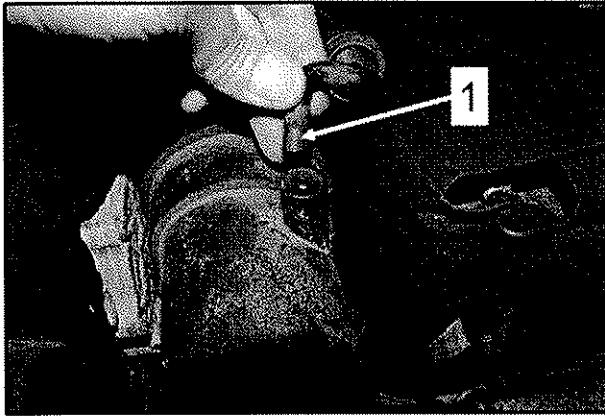
- Using the following pathway under the "Powertrain" heading, locate "Delete O2 sensor adaptation values" <arrow 1>:
 - 01 – CJAA engine – J623
 - 01 – Functions
 - Delete O2 sensor adaptation values
- Select "Attach to the test plan" <arrow 2>.
 - Select "Perform".



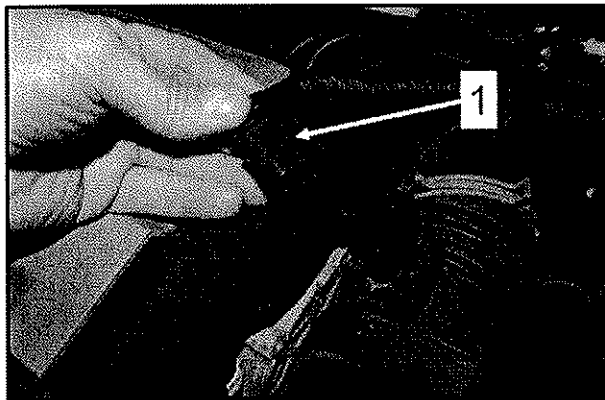
- End the GFF session and send the GFF Log online.

Proceed to Section C

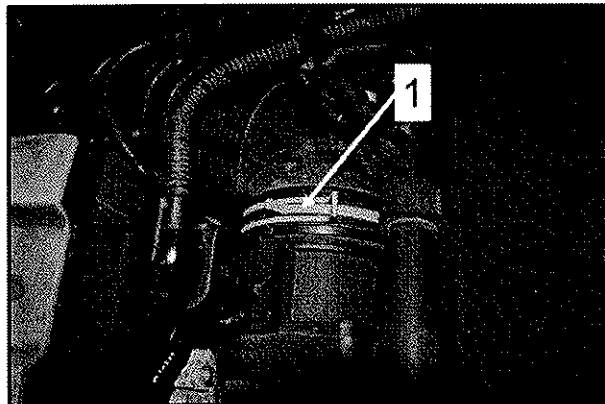
Section C – Replace Snow Flap



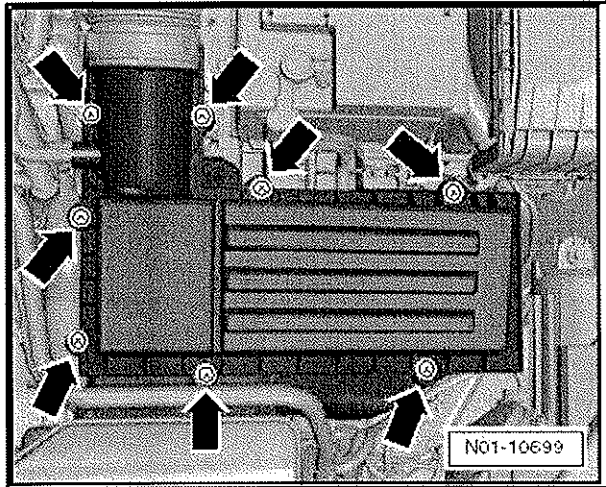
- Remove low pressure hose <1> from air filter housing.



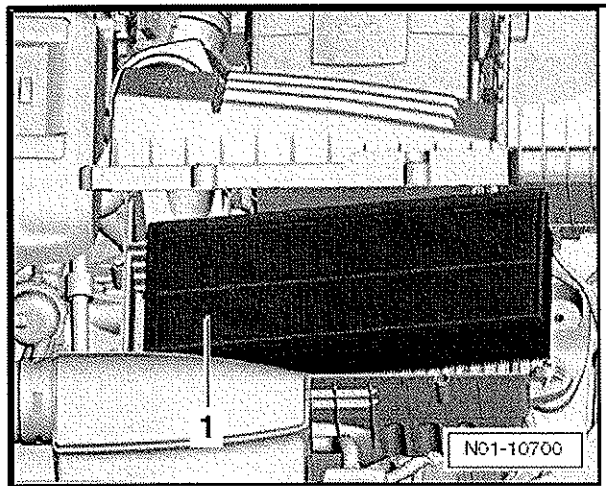
- Disconnect mass air flow (MAF) connector <1> -G70-.



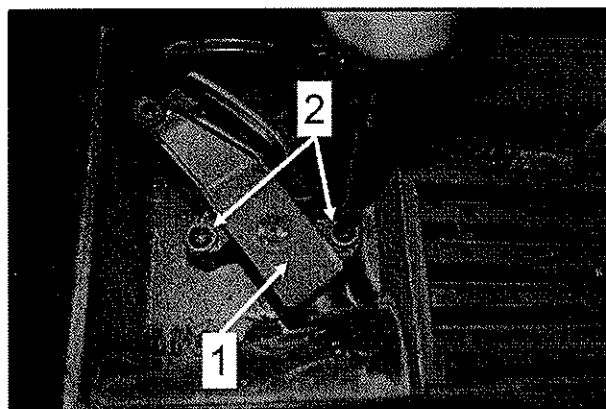
- Loosen clamp <1> to remove air duct hose.



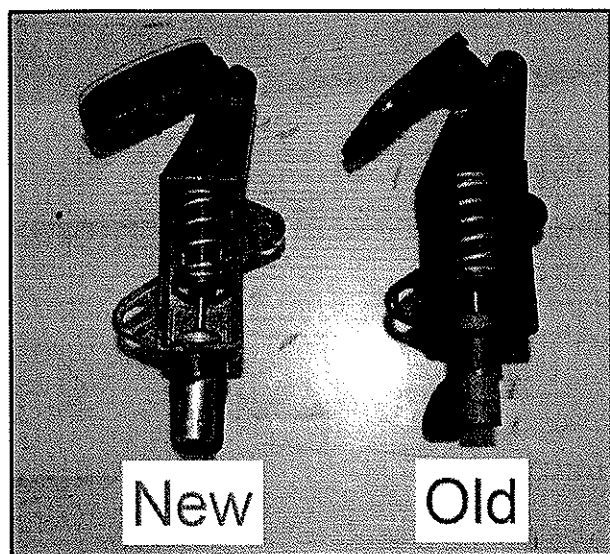
- Loosen the eight airbox cover screws <arrows> and remove the airbox cover.



- Remove the air filter <1> from the lower airbox.

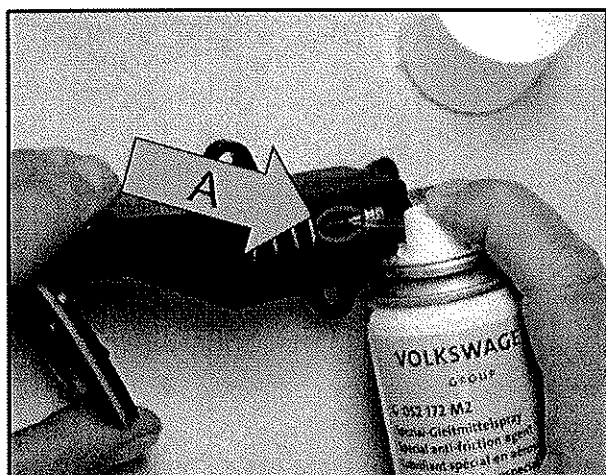


- Loosen the two screws <2> on the snow flap and remove them.
- Lift the snow flap <1> out of the airbox base and remove it.



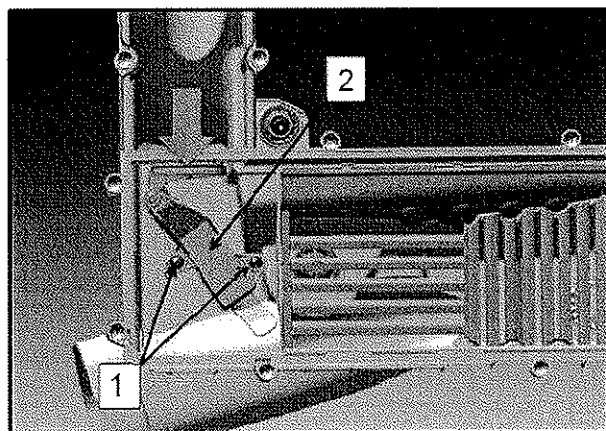
TIP

The new snow flap when at rest and at normal room temperature (70 F or 21 C) may appear to be extended in the closed position further than the old flap. This condition is normal.



- Before installing the new Snow Flap, apply a small amount (approx. 1 ml) of Special Anti-Friction Agent to the Snow Flap operating piston <arrow A>.
- Remove any excess or oversprayed Special Anti-Friction Agent using a cloth or rag before installing the new Snow Flap into the airbox.

Part Number	Part Description
3C0 129 594 A	Snow Flap
G 052 172 M2	Special Anti-Friction Agent



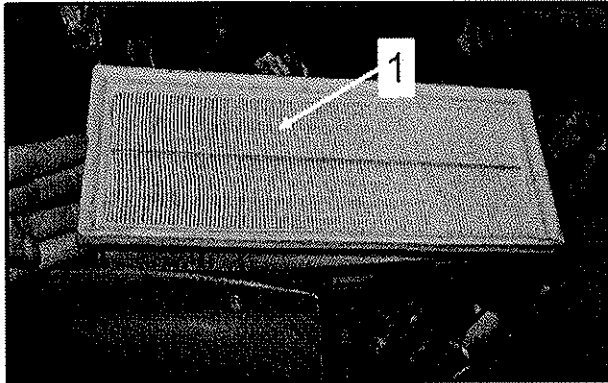
- Install the new snow flap by pushing the flap in the direction of the arrow towards the closed position for easier installation.
- Install and tighten the two screws <1> to 1.6 Nm.



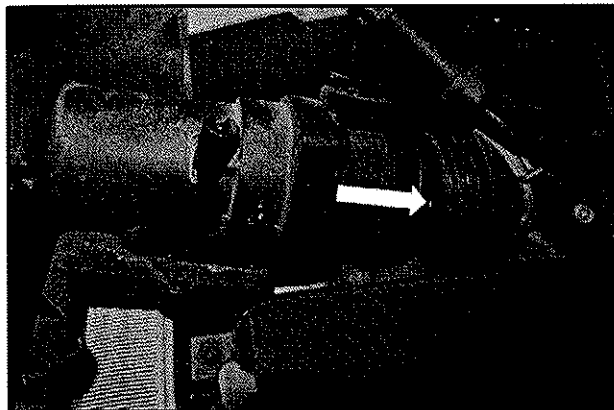
NOTE

IN-FORM Tool REQUIREMENT

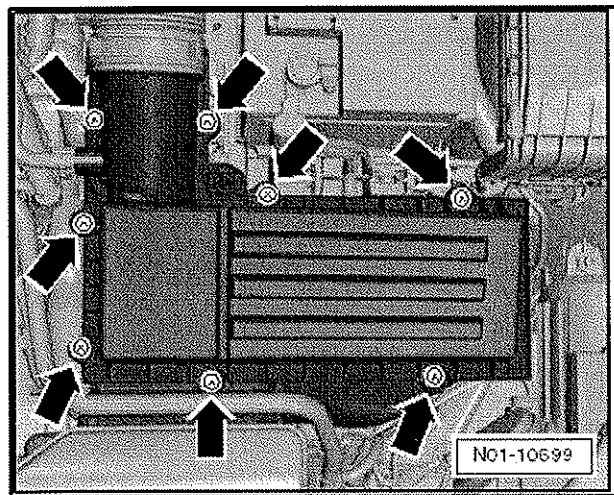
The TDI IN-FORM Tool **REQUIRES** a photograph of the new Snow Flap to be uploaded in order to fulfil the requirements of the 23U4 Campaign.



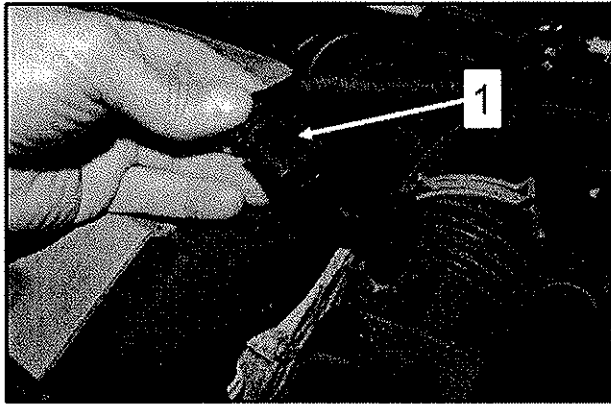
- Reinstall the air filter <1> into the lower airbox.



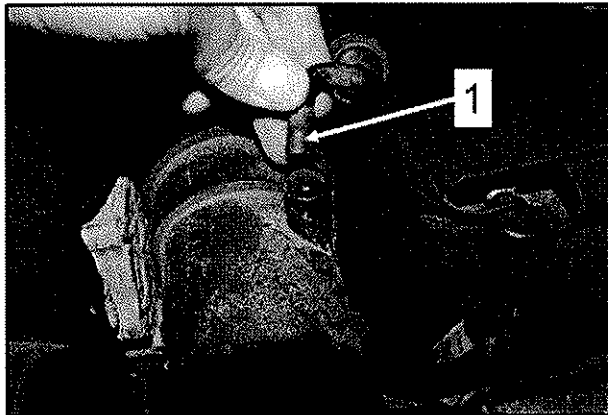
- Reinstall air duct hose in the direction of the <arrow> and reinstall the clamp.



- Reinstall the air filter cover and tighten the bolts <arrows> to 2 Nm.



- Reconnect mass air flow (MAF) connector <2> -G70-.



- Reinstall low pressure hose <1> onto air filter housing.

ALL WORK COMPLETE

Proceed to Section D

Section D – Campaign Completion Label

Install Campaign Completion Label

- Fill out and affix Campaign Completion Label, part number CAMP 010 000, next to the vehicle emission control information label.

TIP

Ensure Campaign Completion Label does not cover any existing label(s).

ALL WORK COMPLETE

Proceed to Section E

Section E - Parts Return/Disposal

Properly store (retain), destroy or dispose of removed parts in accordance with all state/province and local requirements, unless otherwise indicated and/or requested through the Warranty Parts Portal (WPP).

Proceed to Section F (California only).

Emissions Recall

Code: 23W1

DRAFT 08/9/2017



Subject	Inlet Air Box Housing Snow Flap Replacement & Oxygen Sensor Inspection/Replacement
Release Date	August 11, 2017
Affected Vehicles	<p>U.S.A. : 2010-2013 MY Audi A3 2.0L TDI Engine Vehicles (Generation I)</p> <p><i>Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.</i></p> <ul style="list-style-type: none">✓ Campaign status must show "open."✓ If Elsa shows other open action(s), inform your customer so that the work can also be completed at the same time the vehicle is in the workshop for this campaign.
Problem Description	<p>The snow flap in the inlet air box housing may remain partially to fully open. Should this occur, excess warm air could enter the air intake through the snow flap inlet.</p> <p>The oxygen sensor will be checked during this service and, if measured degradation tolerances are met, the sensor will be replaced.</p>
Corrective Action	Install an improved inlet air box housing snow flap and, if measured degradation tolerances are met, replace the oxygen sensor.
Parts Information	<p>03L906262B (O2 Sensor) - Please contact the Parts Specialists via phone (800-767-6552, option#2), email (VWoAPartsSpecialists@audi.com) or chat with the VIN to order.</p> <p>3C0129594A (Snow Flap) - Parts will be allocated prior to owner notification. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to upperorderlimits@audi.com to have additional parts released.</p> <p>G 052172M2 (Special Anti-Friction Agent) – Each can of Special Anti-Friction Agent is intended to service 100 Snow Flap installations. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to upperorderlimits@audi.com to have additional parts released.</p>
Code Visibility	<p>On or about August 11, 2017, affected vehicles will be listed on the Inventory Vehicle Open Campaign Action report under My Dealership Reports (found on www.accessaudi.com & OMD Web). A list will not be posted for dealers who do not have any affected vehicles.</p> <p>On or about August 11, 2017, this campaign code will show open on affected vehicles in Elsa.</p> <p>On or about August 11, 2017, affected vehicles will be identified with this campaign code in the VIN Lookup tool at www.audiusa.com.</p>
Owner Notification	Owner notification will take place in September 2017. Owner letter examples are included in this bulletin for your reference.
Emissions Campaigns Requirements (CALIFORNIA ONLY)	The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. When campaign work is done you must provide the owner with a signed "Vehicle Emission Recall – Proof of Correction" certificate (RC EMISCAVWAU). Order certificates online via the Compliance Label Ordering portal at www.accessaudi.com .
Additional Information	Please alert everyone in your dealership about this action, including Sales, Service, Parts and Accounting personnel. Contact Warranty if you have any questions.

The repair information in this document is intended for use only by skilled technicians who have the proper tools, equipment and training to correctly and safely maintain your vehicle. These procedures are not intended to be attempted by "do-it-yourselfers," and you should not assume this document applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Audi dealer. ©2017 Audi of America, Inc. All Rights Reserved.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

Fill out and affix Campaign Completion Label (CAMP 010 000) after work is complete.

Labels can be ordered at no cost via the Compliance Label Ordering portal at www.accessaudi.com.

Claim Entry Instructions

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action open on the day of repair to the repair order.

If customer refused campaign work:

- ✓ U.S. dealers: Submit the request through Audi Warranty Online under the Campaigns/Update option.

Service Number	23W1															
Damage Code	0099															
Parts Vendor Code	002															
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90															
Causal Indicator	Mark Snow Flap as causal part*															
Vehicle Wash/Loaner	Do not claim wash/loaner under this action															
Criteria I.D.	8P															
	<p>Install new Snow Flap</p> <p>Labor operation: 2325 25 99 30 T.U.</p> <table border="1"><thead><tr><th>Quantity</th><th>Part Number</th><th>Description</th></tr></thead><tbody><tr><td>1.00</td><td>3C0129594A</td><td>Snow Flap*</td></tr><tr><td>0.01</td><td>G 052172M2</td><td>Special Anti-Friction Agent</td></tr></tbody></table> <p>-AND-</p> <p>Manually check condition of Heated Oxygen Sensor (G39)</p> <p>Labor operation: 0150 00 00 up to 30 T.U. per GFF log.</p> <p>-AND IF NECESSARY-</p> <p>Replace Heated Oxygen Sensor (G39)</p> <p>Labor operation: 2357 19 99 40 T.U.</p> <table border="1"><thead><tr><th>Quantity</th><th>Part number</th><th>Description</th></tr></thead><tbody><tr><td>1.00</td><td>03L906262B</td><td>Heated Oxygen Sensor (G39)</td></tr></tbody></table>	Quantity	Part Number	Description	1.00	3C0129594A	Snow Flap*	0.01	G 052172M2	Special Anti-Friction Agent	Quantity	Part number	Description	1.00	03L906262B	Heated Oxygen Sensor (G39)
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0.01	G 052172M2	Special Anti-Friction Agent														
Quantity	Part number	Description														
1.00	03L906262B	Heated Oxygen Sensor (G39)														

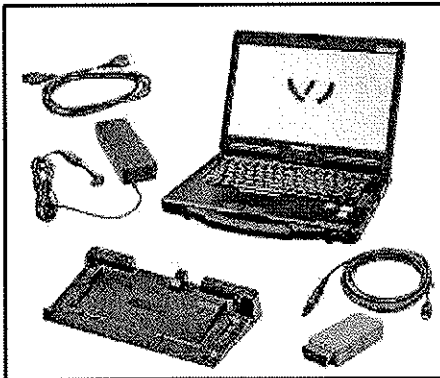
ATTENTION!

Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.

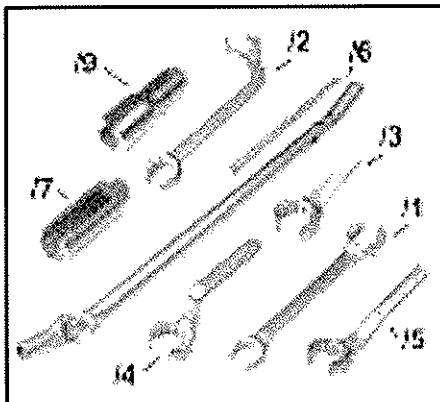
Required Parts

Quantity	Part Number	Part Description
1	3C0 129 594 A	Snow Flap
0.01	G 052 172 M2	Special Anti-Friction Agent
1 (if necessary)	03L 906 262 B	Heated Oxygen Sensor (G39)

Required Tools



- VAS6150X – Diagnostic Tester (or equivalent)
- VAS5054X – Remote Diagnosis Head (or equivalent)



- 3337 – Ring Wrench 7-piece set (or equivalent)

Applicable criteria ID(s)	Campaign/Action Status
01 ← 2	Open ← 1
EXAMPLE	

TIP

If Campaign Completion label is present, no further work is required.

- Enter the VIN in Elsa and proceed to the "Campaign/Action" screen.

TIP

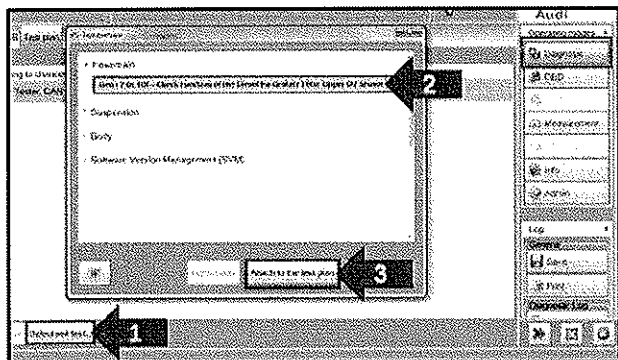
On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

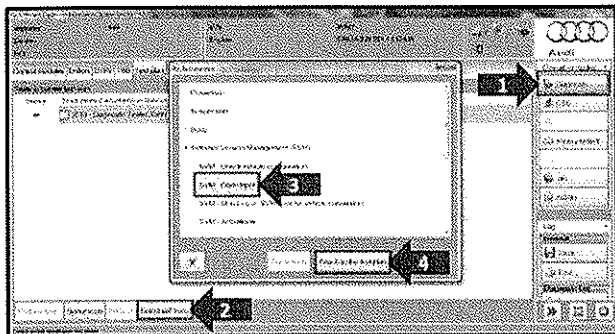
Proceed to Section B.

Section B – Manually check, and if necessary, Replace Heated Oxygen Sensor (G39)

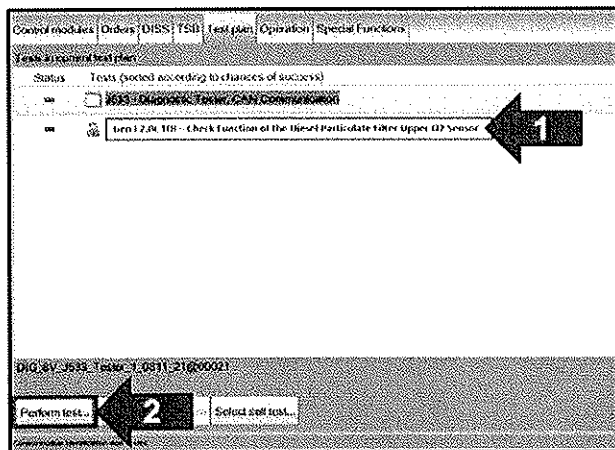
Manually check condition of Heated Oxygen (O2) Sensor (G39):



- Switch the ignition on.
- Connect the VAS6150X Diagnostic Tester (or equivalent) to the vehicle.
- Start the ODIS program.
- Upon ODIS startup, select "Diagnosis".
- Select "Self Test" <arrow 1>.
- Select "Gen I 2.0L TDI – Check Function of the Diesel Particulate Filter Upper O2 Sensor" <arrow 2>.
- Select "Attach to the test plan" <arrow 3>.



- Upon ODIS startup, select "Diagnosis" <arrow 1>.
- Select "Self Test" <arrow 2>.
- Select "Software Version Management", then select "SVM Code input" <arrow 3>.
- Select "Attach to the test plan" <arrow 4>.

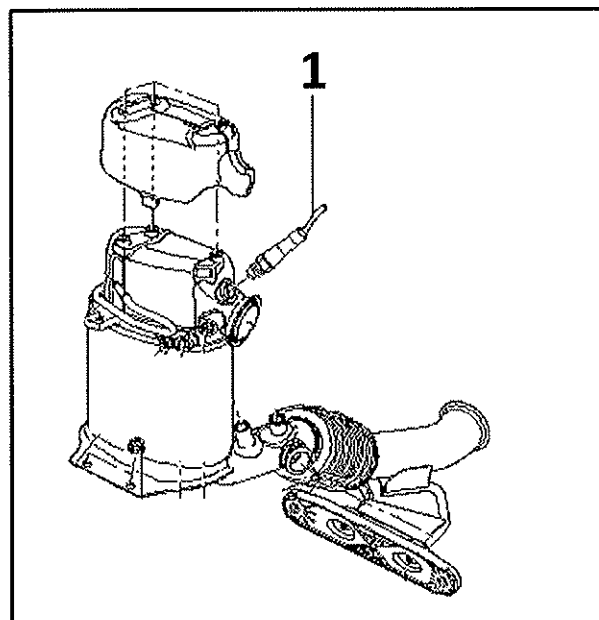


- From the Test plan screen, select "Gen I 2.0L TDI - Check function of the Diesel Particulate Filter Upper O2 Sensor" <arrow 1>, then select "Perform test" <arrow 2>.
- Follow on-screen prompts.
 - If test plan results require replacement of the DPF Upper O2 Sensor, continue next steps to replace sensor.
 - If test plan results do not require replacement of the DPF Upper O2 Sensor, continue steps for flashing.

NOTE

RISK of Scan Tool Damage!

Do not leave the scan tool on the windshield during the flash process, as it is possible that the windshield wipers may cycle.



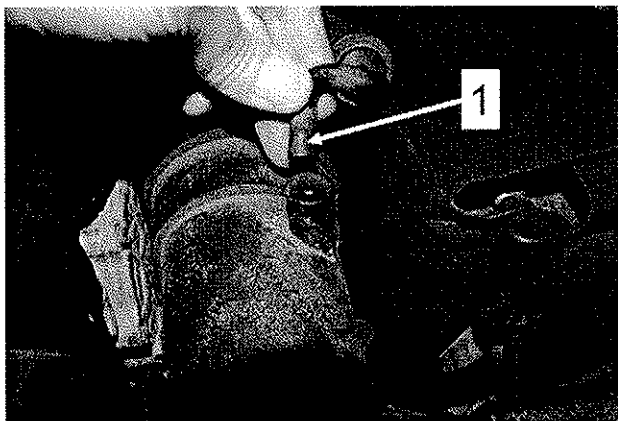
- If required by test plan results, loosen and remove the original Heated Oxygen Sensor -G39- <1> from Diesel Particulate Filter using the Ring Wrench 7-piece set -3337-.
- Install new Heated Oxygen Sensor -G39- <1> (part number **03L906262B**) into Diesel Particulate Filter using the Ring Wrench 7-piece set -3337- and torque to 52 Nm.

NOTE

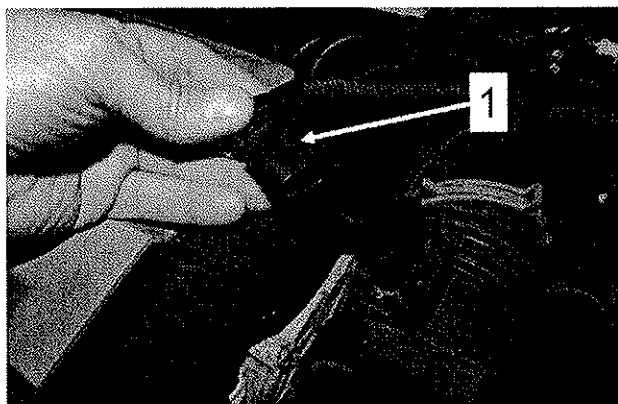
****Risk of Damaging Sensor****

Grease only the threads with Hot Bolt Paste (G 052112A3). The Hot Bolt Paste must not get into the slots on the sensor body.

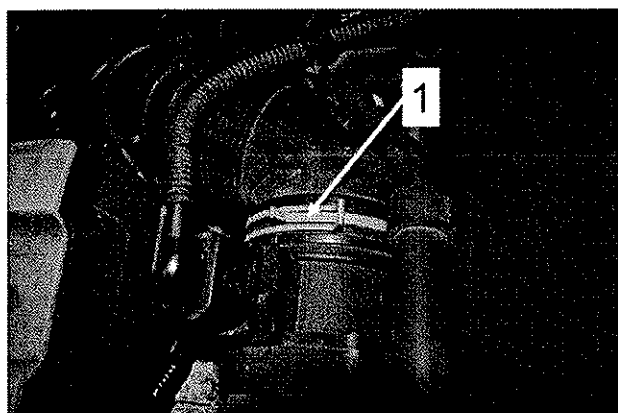
Continue steps for flashing



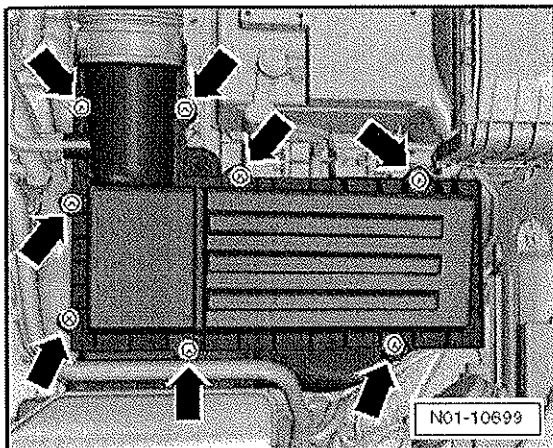
- Remove low pressure hose <1> from air filter housing.



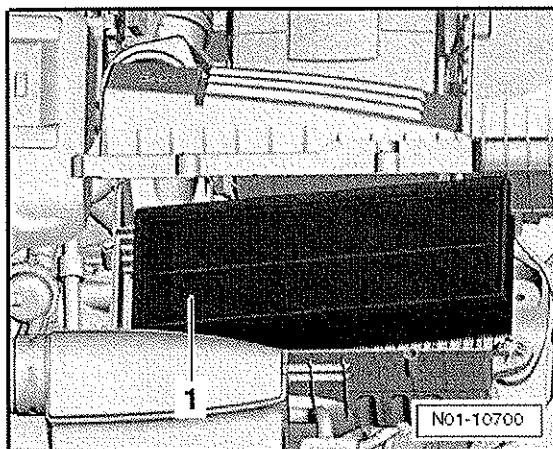
- Disconnect Mass Air Flow (MAF) connector <1> - G70-.



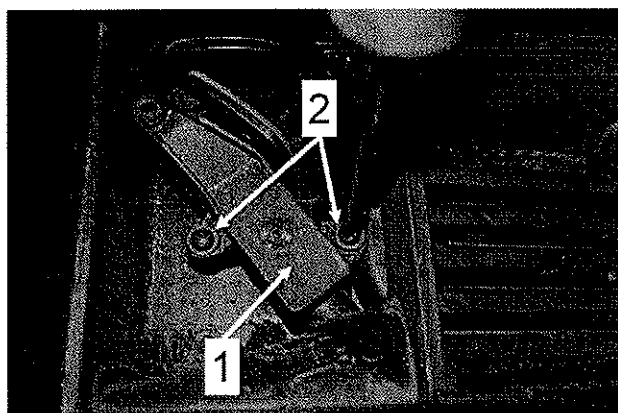
- Loosen clamp <3> to remove air duct hose.



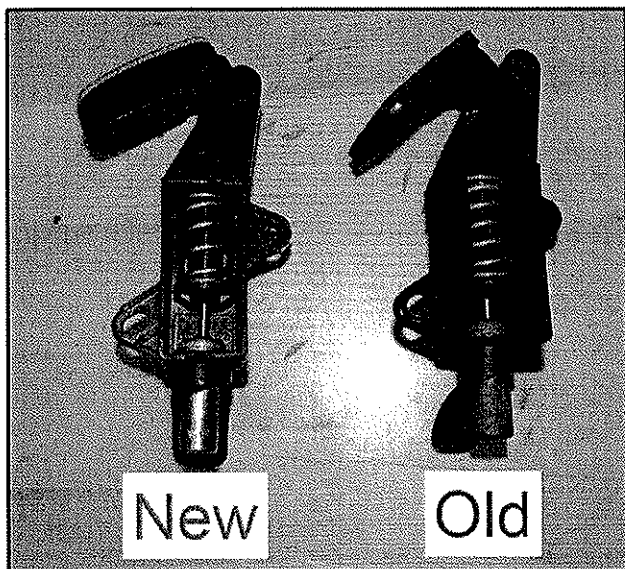
- Loosen the eight airbox cover screws <arrows> and remove the airbox cover.



- Remove the air filter <1> from the lower airbox.

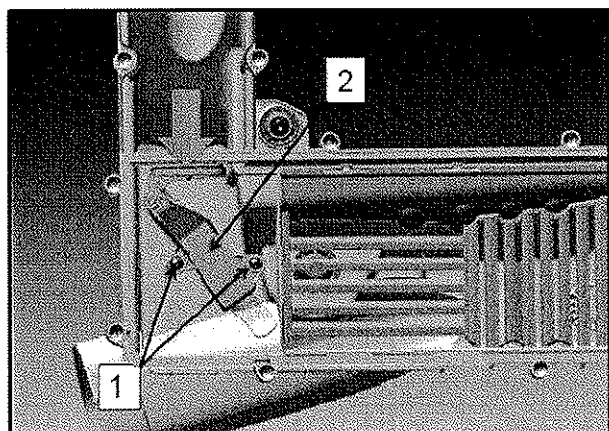


- Loosen the two screws <2> on the Snow Flap and remove them.
- Lift the Snow Flap <1> for throttle body heater out of the airbox base and remove it.

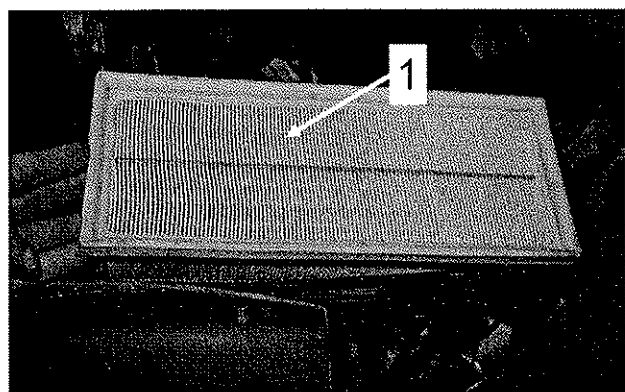


TIP

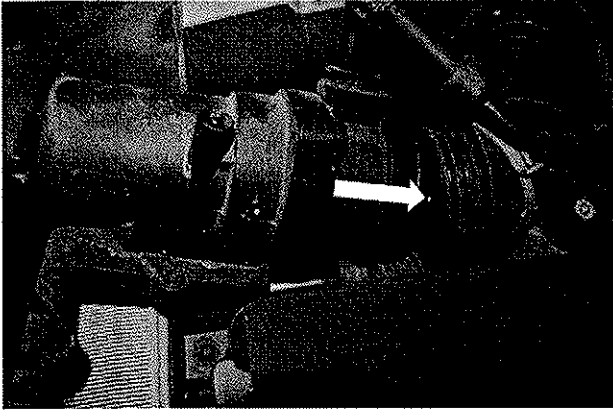
The new Snow Flap when at rest and at normal room temperature (70 F or 21 C) may appear to be extended in the closed position further than the old flap. This condition is normal.



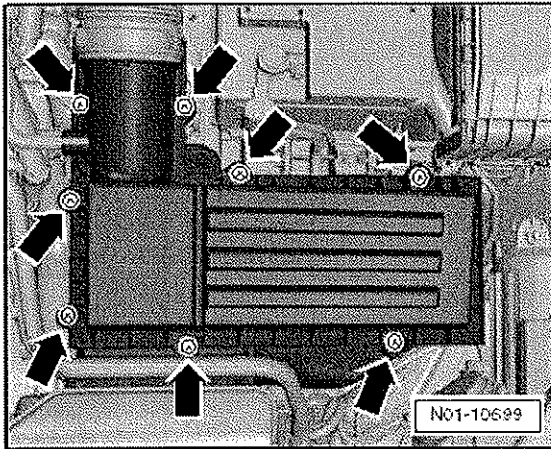
- Install the new Snow Flap by pushing the flap in the direction of the arrow towards the push closed position for easier installation.
- Install and tighten the two screws <1> to 1.6 Nm.



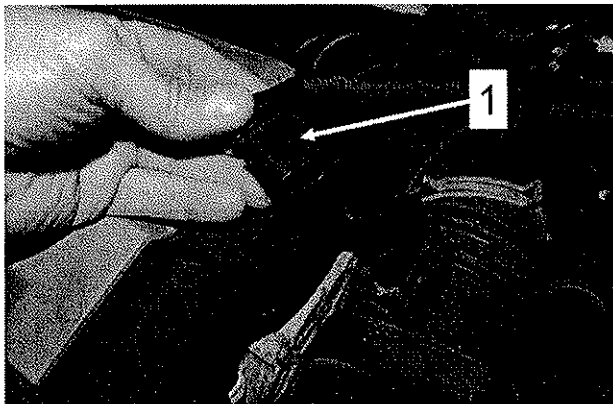
- Reinstall the air filter <1> into the lower airbox.



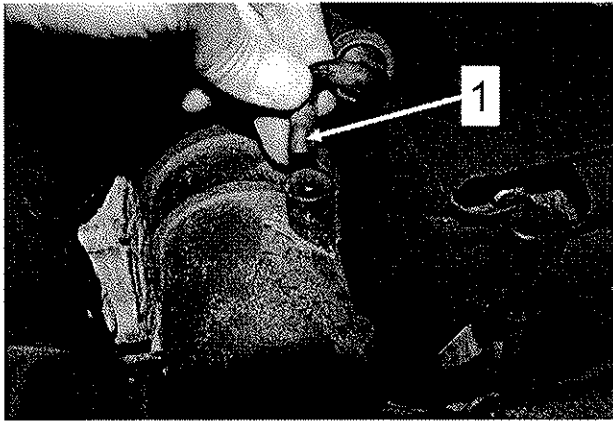
- Reinstall air duct hose in the direction of the <arrow> and reinstall the clamp.



- Reinstall the air filter cover and tighten the bolts <arrows> to 2 Nm.



- Reconnect Mass Air Flow (MAF) connector <2> - G70-.



- Reinstall low pressure hose <1> from air filter housing.

Proceed to Section C

Section C – Campaign Completion Stamp

I certify that this campaign has been performed in strict accordance with the applicable Audi repair procedure.

SAGA Code: _____

Technician: _____

Date: _____

Item#: AUD4927ENG

-OR-

Je certifie que cette campagne de rappel a été exécutée suivant les strictes directives de réparation d'Audi

Code de SAGA: _____

Technicien: _____

Date: _____

Item # AUD4927FRE

- Once the campaign has been completed, the technician should stamp the repair order.
- Stamps are available for ordering through the Compliance Label Ordering Portal.
- **Proceed to Section D**

Section D – Campaign Completion Label

Install Campaign Completion Label

- Fill out and affix Campaign Completion Label, part number CAMP 010 000, next to the vehicle emission control information label.

TIP

Ensure Campaign Completion Label does not cover any existing label(s).

ALL WORK COMPLETE

Proceed to Section E

Section E - Parts Return/Disposal

Properly store (retain), destroy or dispose of removed parts in accordance with all state/province and local requirements, unless otherwise indicated and/or requested through the Warranty Parts Portal (WPP).

Proceed to Section E (California only).

Section F – California Only Requirements

CALIFORNIA ONLY Requirements for Emissions Campaigns Having Customer Notification

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMIS_CAL VW).** Certificates can be ordered at no cost online via the Compliance Label Ordering portal at www.vwhub.com.

TIP

Ensure owners are aware of the importance of retaining the completed certificate for their records. It should be mailed to the California DMV *only upon request*.